

DATA: 30.10.2018

**JOB - (PART TIME / FULL TIME) FRENCH SPEAKER - SOCIAL MEDIA  
REPRESENTATIVE (M/F) / ELEVUS - LISBOA**

**Refª do Anúncio: GIP/Outubro 2018/0170**

**Elevus** is a portuguese company of the Onebiz Group, SGPS – a business group that currently develops six business areas: Finance, Consulting, Tourism & Real Estate, Technology, Health & Aesthetics.

Therefore, **Elevus** is presented to the market as a company of Consulting and Human Resources Integrated Management, presenting professional solutions adapted to the new challenges of the organizations.

**JOB DESCRIPTION**

**Elevus** is recruiting a SOCIAL MEDIA REPRESENTATIVE with native/fluent level of the **FRENCH** language. Our client is a Global Business Process Outsourcer, specialized in Customer Experience Management across voice, social and digital channels.

**SOCIAL MEDIA REPRESENTATIVE - FRENCH SPEAKER (M/F)**

**QUALIFICATIONS**

- EU citizenship or valid residence visa/work permit;
- High School Diploma or higher;
- Native or fluent (level C1/C2) in French;
- Good knowledge (Level B) in English;
  
- Excellent communication skills and pro-activity;
- Ease of interpersonal and teamwork;
- Be recognized for attention to detail and high energy;
- Enjoy challenges and be eager to join an exciting high growth company.

## RESPONSIBILITIES

- Listen and respond to customers' needs and concerns in a simple way to ensure their satisfaction;
- Provide information about products and services;
- Take orders, determine charges, and oversee billing or payments;
- Review or make changes to customer accounts;
- Handle returns or complaints;
- Record details of customer contacts and actions taken;
- Research answers or solutions as needed.

## OFFER:

- Opportunity to work in a multicultural team within an international environment;
- Integration into a solid and growing company;
- Workplace: Lisbon, Portugal;
- Direct contract with the final client;
- Base salary + food allowance + bonus + health insurance (after 6 months);
- Relocation Package: Accommodation (all expenses included), Airport pickup, refund first flight (after 6 months), two-way ticket to homeland, free sports activities and Portuguese lessons.

**CITY:** Lisbon

## ADDITIONAL INFORMATION:



GABINETE  
DE INSERÇÃO PROFISSIONAL



- Interested parties should send an e-mail to [gip@autonoma.pt](mailto:gip@autonoma.pt), indicating in the subject the ad reference, full name and student number, attaching the detailed curriculum vitae (preferably European model) with passport photograph.
- Only applications from UAL students and alumni will be considered.

**DEADLINE FOR APPLICATION:** 30 de Novembro de 2018.